

DECEMBER
2023

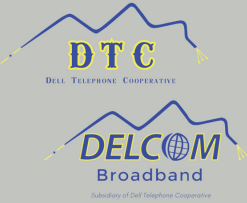
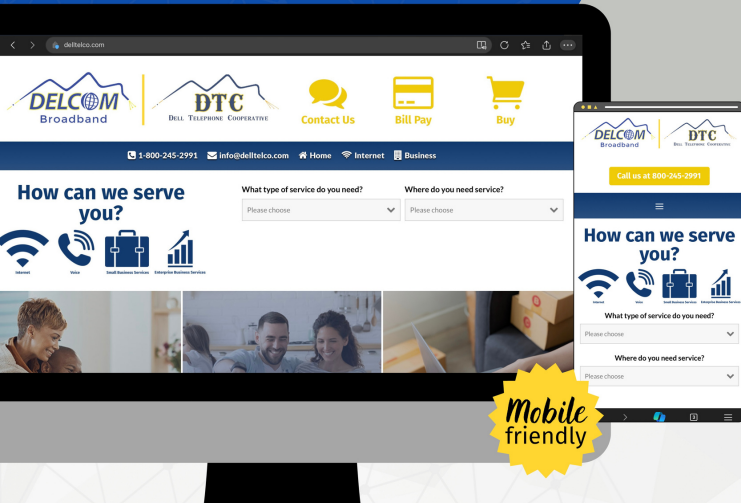
Dial Tones NEWSLETTER



Happy
Holidays
from
Dell Telephone Cooperative

OUR NEW WEBSITE IS NOW LIVE!

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www.delltelco.com

NATIONAL DO NOT CALL REGISTRY (TEXAS AND NEW MEXICO)

The National Do-Not-Call Registry has been established to address unwelcome telemarketing calls. The national registry is nationwide in scope, applies to all telemarketers, with the exception of certain non-profit organizations, and covers both interstate (from one state to another) and intrastate (within state) telemarketing calls.

The Federal Trade Commission has established the toll-free telephone number 1-888-382-1222 or 1-866-290-4236 (TTY) and the internet address (www.donotcall.gov) for customers to register or revoke registration with the National Do-Not-Call database. Wireless numbers may also be registered.

Telemarketers have 31 days to stop calling new numbers on the list. Registered telephone number(s) will remain on the list until the number is disconnected or the customer asks for it to be revoked.

A customer who receives a telemarketing call despite being on the Federal registry will be able to file a complaint visiting (www.donotcall.gov) or by calling (1-888-382-1222) or (1-866-290-4236) (TTY).

NEW MEXICO NO CALL LIST

The State of New Mexico adopted the Federal Do-Not-Call list in July 2003. New Mexico does not have a separate database; they simply share the Federal database. Therefore, New Mexico residents only need to register their telephone number(s) with the Federal Do-Not-Call database.

TEXAS NO CALL LIST

Residential customers may add their name, address and non-business telephone number to a state-sponsored

no-call list that is intended to limit the number of telemarketing calls received. A customer who registers for inclusion on the no-call list can expect to stop receiving telemarketing calls within 60 days. A customer that registers for inclusion on the no-call list may continue to receive calls from certain non-profit organizations and debt collectors who are exempt. Registration of a non-business telephone number on the no-call list expires and the customers will need to "renew" the registration of their telephone number(s) every three years.

Registration of a telephone number on the no-call list can be done online at <http://www.texasnocall.com> free of charge. Registration can also be done via tollfree

1-866-TXNOCAL(L) (1-866-896-6225) and via mail by sending a written request for an application to TEXAS NO CALL, PO Box 313, E. Walpole MA 02032. Note that registering via a telephone call or by mail for each residential or wireless phone number will result in a \$2.25 registration fee and for a business phone number the registration fee will be \$2.55. The registration fee must be paid by credit card (MasterCard or Visa) when registering by telephone. When registering by mail, the fee must be paid by credit card, check, or money order.



The retirement of
dellcity.com email

January 2024

Our offices will be closed:

November 23-24

December 25-January 1st

For trouble:

Call 1-800-245-2991

An after-hours representative will open a trouble ticket for the issue.



SAVE THE DATE

DELL TELEPHONE COOPERATIVE
Annual Membership Business Meeting

March 23, 2024

10 A.M. MST

Looking back at...



- 77 vehicles were in the Dell Valley 11th Annual Car Show. Making it the biggest car show thus far.
- 23 participants at the Breast Cancer Awareness Walk.
- The start to aerial fiber build in Timberon, NM.
- The retirement of dellcity.com server.
- DTC awarded NTIA Middle Mile Grant.

THANK YOU FOR BEING A CUSTOMER
WE LOOK FORWARD TO SEEING YOU IN THE NEW YEAR!

YOUR RIGHTS AS A CUSTOMER

The substantive Rules, Section 26.31 (a)(4), of the Texas Public Utility Commission, requires all telephone companies to inform subscribers of "Your Rights as a Customer." Your rights have been published in the October 2023 Telephone directory.

SUS DERECHOS COMO UN CLIENTE

Las reglas substantivas, seccion 26.31 (a)(4) de la commission publica de utilidades de Tej quire que todas las companias de telefono informen a sus suscriptores de "Los derechos cliente." Sus derechos se han publicado en la guia telefonica de Octubre 2023.

Find us on 
WWW.FACEBOOK.COM/DELLTELCO